

AREA PLAN

St Ann's & Harringay Area Forum & Committee Area Plan

Aspiration (3 year vision)	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	Jan 13 Update
1. CLEAN & GREEN	1. Fly-tipping & Litter	<ol style="list-style-type: none"> 1. Programme of increased communication agreed with Veolia re fly-tipping, litter etc. that informs and aims to effect positive behaviour change by June 2013 2. Public realm audit of Green Lanes to take place in 2013/14 as part of the Public Realm as part of the Outer London Fund delivery 3. Gardens Street public realm audit to take place in 2012/13 engaging and working alongside the Gardens Residents Association. 4. Neighbourhood Services colleagues to respond to street audits undertaken by community groups with concerns about street signs, read-ability and practical value (including community languages, promotion). 	Michael McNicholas – Neighbourhood Action Team Manager & Tony Kennedy – Sustainable Transport Manager	Please see Update	Please see Update	<ol style="list-style-type: none"> 2. Consultation for Public Realm improvements along Green Lanes is ongoing from Mid November until the end of December. 3. Consultation is ongoing with the community throughout the year to develop Community Streets improvements to the neighbourhood.
	2. Greening	<ol style="list-style-type: none"> 1. Maintenance of trees and planters along Harringay 	Alex Fraser – Arboricultural and			Tree works on Ladder roads and

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1. CLEAN & GREEN (cont.)		Green Lanes This is done as part of a 4 year inspection cycle covering the borough's trees and planters. Trees and planters on the Ladder and Green Lanes were inspected in early April 2012. Works will be contracted to take place in July 2012 as part of the Summer Works Programme	Allotments Manager			green lanes was completed in Sept 2012. It is proposed to plant replacement trees during the 2013/14 planting season
	3. Refuse & Recycling	<ol style="list-style-type: none"> 1. Robust communication about new fortnightly refuse collections will be shared with residents before implementation (by June 2012) 2. Haringey Council / Veolia will more widely publicise refuse, recycling and street cleaning schedules (Plain English): <ul style="list-style-type: none"> •Online at www.haringey.gov.uk/report-it •In all marketing material •New Neighbourhood Services page in www.haringey.gov.uk/haringeypeople <p>Timed collection schedules to be sent to ward Councillors</p>	Joan Hancox – Head of Neighbourhood Services			COMPLETED COMPLETED

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	4. Community Reporting & Engagement	<p>1. Council to promote ways for community to report cleaner / greener concerns:</p> <ul style="list-style-type: none"> • Online (www.haringey.gov.uk/report-it) • in all marketing material • New Neighbourhood Services page in Haringey People at www.haringey.gov.uk/haringeypeople <p>2. Audit current key holders of community notice boards (May 2012)</p> <p>3. Re-launch community notice boards with regular updates and wider range of local service information</p>	Zoe Robertson – Engagement & Enablement Manager	<p>Leaflet produced explaining Neighbourhood Services and reporting problems</p> <p>Audit complete with a list of current notice boards in the borough</p> <p>Notice boards handed over to relevant community groups / associations to keep up to date with local issues.</p>	<p>March 2013</p> <p>Nov 12</p> <p>Jan 13</p>	<p>Leaflet to be produced by end March 2013</p> <p>Audit of noticeboards is underway to ensure we have a complete picture of where boards exist and what condition they are in.</p> <p>This will follow on from the completed audit (above) when the condition of the boards has been assessed.</p>
	5. Enforcement (Dog fouling, littering, fly-	1. Introduce and enforce dog control orders locally and work with police around use of	Joan Hancox – Head of Neighbourhood		The proposed launch date is 1 st April 2013.	The Dog Control Order report has been put to Cabinet

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	tipping)	powers and enforcement	Services			and the proposals accepted. An Implementation Plan is being devised.
2. CRIME & ANTISOCIAL BEHAVIOUR (ASB)	1. Supporting Safer Neighbourhood Team Priorities	<ol style="list-style-type: none"> Promote ward panel membership locally to reflect local population and promote their work Updates from Safer Neighbourhood Teams provided at quarterly Area Forums 	Claire Kowalska – Community Safety and Engagement Manager / Mark Long – Chief Inspector Safer Neighbourhoods	New and Streamlined Safer Neighbourhood boards	Results can be feedback at the next round of meetings	<p>A proposal is under discussion regarding new and streamlined Safer Neighbourhood Boards and we await further information. In the meantime, Haringey MPS will be consulting locally during December on their Local Policing Model and MetChange programme. Results can be feedback at the next round of meetings</p> <p>An inspector will always attend to give relevant updates; they must always be invited though in case they don't have dates.</p>
2. CRIME & ANTISOCIAL BEHAVIOUR (ASB) (cont.)	2. Tackling	1. Regular updates from	Michael Bagnall –		Ongoing	Regular updates sent

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	Wickes Issues	<p>Antisocial Behaviour Team(ASBAT) at www.haringey.gov.uk/anti-socialbehaviour to ward councillors on how issue is being progressed</p> <p>2. Review current signage at Wickes (and potential of signs in other languages)</p> <p>3. Communicate enforcement successes widely</p> <ul style="list-style-type: none"> •online •New Neighbourhood Services page in Haringey People – www.haringey.gov.uk/haringeypeople •Updates to Area Forum 	Antisocial Behaviour Team Manager	Blanket section 222 Injunction against those gathering at Wickes. Any breaches will be automatically arrest able and can lead to a 5 year prison sentence.	Anticipate further Court action within next 3 months.	<p>to all Ward Councillors on the 15th June, 9th August and the 19th September. Further update to be sent November 2012</p> <p>Section 222 applications to be made and Ward Members advised</p>
	3. Anti-social Behaviour	<p>1. Publicise more widely antisocial behaviour (ASB) reporting processes (Plain English)</p> <ul style="list-style-type: none"> • Online at 	Michael Bagnall – Antisocial Behaviour Team Manager		This activity completed.	<p>11 ASBO's secured publicised widely in local and Eastern European Press. Residents in the area leafleted.</p> <p>COMMS/COMM SAFETY</p>

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		<p>www.haringey.gov.uk/report-it</p> <ul style="list-style-type: none"> • in all marketing material • New Neighbourhood Services page in Haringey People • www.haringey.gov.uk/haringeypeople • A new ASB campaign <p>Communicate enforcement successes widely (as above)</p>				
3. CULTURE & CREATIVITY	1. Inward Investment	<p>1. Re-brand the Harringay specific area of Green Lanes to attract business, tourists and Londoners:</p> <ul style="list-style-type: none"> • Agree new brand/name (May 2013) • Design and erect signage (before Olympic Games) • Identify and publish in relevant travel guides and sites • Produce electronic brochure for visitors to London geared also towards those privately accommodated • Identify good practice elsewhere (e.g. Wood Green/Tower Hamlets/Stroud Green) 	Green Lanes Strategy Group			

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3. CULTURE & CREATIVITY (cont.)		<p>Maximise use of Harringay Online (at www.harringayonline.com) churches, schools and community centres for promotional activity</p> <ul style="list-style-type: none"> • 				
	2. Celebrating the Arts	<ol style="list-style-type: none"> 1. Work with local businesses to find space for local artists – wall space and floor space 2. Support local people to organise a Harringay Open Studios event 3. Enable the involvement of local libraries as a key player in the local arts scene 4. Encourage local artists and digital media to develop a thriving local scene 	Green Lanes Strategy Group			
	3. Community Resources	<ol style="list-style-type: none"> 1. Outcome of Community Buildings Review (below) to be a future Area Forum agenda item in order to identify key venues to meet community needs and interests (September 2012) <p>Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the</p>	Dinesh Kotecha – Property Services Manager			The review is progressing well and a report will go to Cabinet on 18 December 2012 reporting on the overall condition, use/utilisation and potential opportunities for regenerative

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3. CULTURE & CREATIVITY (cont.)		<p>Voluntary Sector Strategy 2011-16, visit www.haringey.gov.uk/voluntary_sector_strategy). Key issues the Building Review will consider are;</p> <p><u>Building condition</u> –the portfolio is considered to be in poor state of repair, with limited capacity to invest</p> <p><u>Community use</u> – some buildings could be made more generally available as a flexible resource</p> <p><u>Utilisation</u> – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition</p> <p>The approach to the Buildings Review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use 2. Evaluate all buildings to identify opportunities for redevelopment and consider disposal options that could help realise or contribute to other Council 				development of sites. The report will propose key principles for detailed surveys and engagement in respect of each of the buildings and tenancies during the period January to March 2013

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		<p>objectives relating to regeneration and housing and employment</p> <p>3. Develop options for increasing the efficiency and effectiveness of community building assets.</p> <p>The review is in progress and a list of relevant properties, initial outcomes and options will be available in Autumn 2012.</p>				
4. GREEN LANES DEVELOPMENT	1. Delivery of Green Lanes Outer London Fund Programme (3 strands): I. Public Realm II. Shop fronts III. Bridge Improvements	Delivery Plans in development	Regeneration & Green Lanes Strategy Group (GLSG)			
	2. Green Lanes Corridor Traffic Improvements	Delivery Project Plans in development	Tony Kennedy – Sustainable Transport Manager & Green Lanes Strategy Group (GLSG)			Consultation on proposals held in November and December 2012
	3. Smarter Travel Community Streets Project (www.haringey.gov)	Delivery Project Plans in place	Zoe Robertson Manager & Green Lanes Strategy Group (GLSG)			Consultation started in November 2012

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	v.uk/roadsafetyconsultations) Gardens Road					
5. HEALTH	1. Access to GPs	1. Access to GP care and availability of appointments to be a future Area Forum agenda item (Chair to determine during 2012)	Jeanelle De Gruchy – Joint Director of Public Health			
	2. Health Promotion (healthy eating, active lives, smoking cessation, vaccinations, antenatal care)	<p>1. Continue the range of health promotion programmes already underway locally: health trainers, physical activity referral, NHS health checks, smoking cessation.</p> <p>2. Campaign materials aimed at raising awareness of the importance of early maternity care access with the general public will be disseminated in key locations throughout Haringey (including GPs, pharmacists, housing departments, social services, sexual health services, leaving care teams, looked after</p>	<p>Nicole Klynman - Assistant Director of Public Health, working with Clinical Commissioning Group (CCG), Vanessa Bogle, Senior Public health Commissioning Strategist</p> <p>Sheena Carr – Senior Public Health Commissioning Strategist</p>	<p>NHS health checks Smoking cessation numbers Mental health patients using the linkworkers scheme Patients using the new welfare hubs</p> <p>Increase in percentage of women booking for</p>	<p>Welfare hubs will be commenced in early January. Majority of other work is ongoing or requires additional investment</p> <p>Ongoing</p>	<p>Maintain and strengthening the exercise referral scheme for patients with long term conditions.. Brief intervention training for key front line staff in how to support lifestyle change. Obesity pathway. New investment through the primary care strategy in welfare hubs in an east Haringey practice. Mental health promotion scheme through a linkworkers scheme with Barnet, Enfield and Haringey Mental Health Trust</p>
5. HEALTH (cont.)						

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		<p>children services, educational establishments and third sector organisations) (August 2012)</p> <p>3. Targeted outreach work with black African communities will utilise existing networks and programmes to promote the importance of early access (2012 onwards)</p>	<p>Sheena Carr – Senior Public Health Commissioning Strategist</p>	<p>antenatal care before 12 weeks 6 days of pregnancy. Improvements to be assessed in annual health equity audit (to take place in April 2013). Ward level information can be shared with councillors to assess improvements in this ward.</p> <p>Increase in proportion of Black African women booking before 12 weeks</p>	<p>dissemination of materials – new materials to be disseminated from January 2013.</p> <p>January-June 2013</p>	<p>New materials will shortly be printed (December 2012) promoting early access and giving phone numbers for direct access to maternity services at the Whittington and North Middlesex Hospitals</p> <p>The south-east GP collaborative has received a presentation on the importance of early maternity access stressing the importance of timely</p>

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						<p>referrals and promoting self-referral to maternity.</p> <p>A knowledge exchange event with faith leaders, maternity professionals etc will take place on 16th January 2013. The aim of the event is to promote greater understanding of the barriers to early access and promote an understanding of cultural issues affecting maternity care.</p>
	3. Mental Health support	<p>1. Mental health to be a future Area Forum agenda item (Chair to determine - 2012)</p> <p>Agenda item to address the following issues:</p> <ul style="list-style-type: none"> • Local mental health need • Housing provision and mental health 	Jeanelle De Gruchy – Joint Director of Public Health			

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6. HOUSING (cont.)		<p>Manager and Business Improvement Manager to agree responsibility/ownership around the caretaking role that is being paid for by leaseholders (by May 2012)</p> <p>4. Cleaning concerns about specific blocks will be identified and an agreed, targeted, programme of action put in place for each block / estate to address the issues (June 2012 onward)</p>	Peter Purdie – Head of Estate Services, HfH	Deep cleaned stairwells with some decorated if in a poor condition	Cleaning to be completed by end of Nov 12 Painting to be completed by end of March 12	
		<p>Improved Ground Maintenance</p> <p>5. Schedule of seasonal grounds maintenance, including grass cutting, will be made available to residents (by June 2012)</p>	Peter Purdie – Head of Estate Services, HfH	Improved grounds maintenance through adherence to a schedule of maintenance.	Grass cutting schedule by June 12 By mid Dec 12	Programme of deep cleaning of stairwells underway from Sep 12 and due for completion by end of November To be followed by identification of sites where painting required
		Improved communication and	David Sherrington			

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6. HOUSING (cont.)		working with Councillors 6. Reinststate a regular communication to Councillors (e.g. on achievements, prosecutions, new policies etc.) 7. Invite Cllr Brabazon to Leasehold Panel 8. Consider starting face-to-face briefings/round-ups for Councillors	Nesan Thevanesan David Sherrington		Decent Homes briefing note Jan/Feb 2013 New Vision face to face briefing Dec 2013 New Vision briefing note to members Dec 2013 Further updates on welfare reform to members Jan/Feb 2013	Grounds maintenance schedule provided for Members for grass cutting in June 12 Complete Schedule for winter work to be provided We have recently begun increasing the information we sent to members. A briefing note on changes to welfare benefits was sent to members and further information on the decent homes programme in 2013/14 will be sent in the new year. A briefing covering changes to the housing service will

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		<p>Explore establishment of a sense of neighbourhood /place bringing together numerous small blocks to east of these Wards Explore holding an "Area Event" to discuss this with residents</p>	<p>Sharon Morgan Interim Director, Housing Management</p>			<p>also be sent shortly. We will also be offering face to face briefing sessions for members, particularly around changes to the housing service. Dates for these sessions will be distributed shortly.</p>
		<p>9. Address Councillor concerns RE: Tenancy Management staff in this part of borough</p>	<p>Sharon Morgan</p>			<p>Restructure in progress implementation by 1st April 2013</p>
		<p>10. Conduct an assessment – are there a higher percentage of people with Mental Health problems housed in this area</p>	<p>Sharon Morgan</p>			
		<p>11. Share work on Customer Journey with Cllr Brabazon</p>	<p>Sue Hunter</p>			<p>Closed and completed previously</p>

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	2. Affordable Housing (St Ann's Hospital Development)	1. Affordable Housing to be included as part of any redevelopment of the St Ann's Hospital site St Ann's Hospital is listed in the Unitary Development Plan (www.haringey.gov.uk/udp-2) as Site Specific Proposal no.14, which indicates the development potential	Nick Powell – Head of Carbon Management and Sustainability & Michael Kelleher – Housing Development Manager	Comprehensive mixed-use development of the St Ann's Hospital site including an appropriate provision of affordable housing.	Design Panel – Jan/Feb 13 (TBC) Planning Committee – May 13 (TBC)	Scheme currently in pre-application phase. Working together with the applicant (NHS Mental Health Trust) to bring forward a planning application for the site.

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		<p>of the site for a comprehensive mixed-use scheme. This might include housing, leisure, health and community services, community spaces, employment and small business / social enterprise opportunities and allotments (once the health-related needs have been determined). The Council will work to deliver good quality residential development including affordable housing on the site of St Ann’.</p> <p>2. Suggested that St Ann’s development / affordable housing update is a future Area Forum agenda item – to address sizes of homes developed (2012/13)</p>				
	3. Houses of Multiple Occupation (HMO)	<p>1. Monitor the effectiveness of the Additional Licensing Scheme (www.haringey.gov.uk/additional-hmo-licensing) that was formally adopted on 1st October 2011 and which will last for 5 years.</p> <p>(The Grand Parade side of Green Lanes has been included within the area as has Salisbury Road N.4, which is in St Ann’s ward. The</p>	Steve Russell – Manager, Housing Improvement Team (Private Sector)	Since the scheme became operation in Oct 2011 a total of 100 licensing applications have now been received. Proactive work with letting agents and Landlords have involved hundreds of properties in the area all of whom are currently in the		Steve Russell attended the Area forum meeting held on 20 th September . A briefing paper updating on the additional Licensing Scheme in the Haringay ward was provided at this meeting. Steve Russell also discussed the

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		<p>whole of the Harringay ward is included within the scheme including both sides of the main roads forming the boundary).</p> <p>2. Complete and approve a business case for Article 4 and extend to St Ann's & Harringay ward</p> <p>Article 4 is a planning issue and the Council's Planning department is looking to adopt Article 4 in the east of the borough.</p>		<p>process of licensing. Those property owners who have failed to communicate will be targeted in the new year. This initiative has however been extremely successful</p>		<p>proposal of declaring parts of Tottenham an Additional Licensing Area inviting residents to participate in this consultation.</p>
7. REGULATION	1. Planning Enforcement	<p>1. Explain the role and scope of this service and advertise the way residents can report concerns for investigation (Plain English)</p> <ul style="list-style-type: none"> • Online at www.haringey.gov.uk/report-it • in all marketing material • New Neighbourhood Services page in Haringey People (Visit www.haringey.gov.uk/haringeypeople) 	Paul Smith – Head of Development Management			
	2. Licensing & Trading Standards	<p>2. Explain the role and scope of this service and advertise the</p>		<p>Advertisements, leaflets and</p>	2012/13	<p>A range of different communications have</p>

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REGULATION (cont.)	Enforcement	<p>way residents can report concerns for investigation (Plain English)</p> <ul style="list-style-type: none"> Online at www.haringey.gov.uk/report-it-in-all-marketing-material New Neighbourhood Services page in Haringey People (www.haringey.gov.uk/haringeypeople) 	Zoe Robertson – Engagement & Enablement Manager	engagement regarding services	March 2013	taken place so far this year to explain services. Includes articles in Haringey People, door knocking engagement activity and leaflet drops to households regarding waste service changes.
	3. Trade Waste Enforcement			<p>3. Neighbourhood Services will produce a pamphlet explaining the role and scope of Neighbourhood Services, including Licensing, Trading Standards and Waste. The pamphlet will explain local powers and ways residents can help enforcement activity.</p>		Leaflet produced